

RESIDENTS TO RECEIVE NOPEC NATURAL GAS AND ELECTRIC ENROLLMENT LETTERS

Solon, OH – Eligible residents and small businesses in NOPEC member communities will begin receiving enrollment letters for NOPEC's natural gas and electric aggregation programs starting in early April. NOPEC is a governmental energy aggregation chosen by 240 Ohio communities to supply natural gas and/or electricity to residents and small businesses in their community.

NOPEC is required by the Public Utilities Commission of Ohio (PUCO) to send enrollment letters to eligible natural gas customers every two years and to eligible electric customers every three years.

To enroll in NOPEC's Standard Program Price Options for either gas or electric, customers do not need to take any action. They will automatically be enrolled beginning with the June 2023 meter read date. This makes it easy and convenient to take advantage of being a member of your community's chosen aggregation program. NOPEC's program price is negotiated exclusively for NOPEC member communities to deliver consistent, competitive pricing.

NOPEC also offers Monthly Variable Rate programs, 12- or 24-month Fixed Term programs, and even 100% renewable electric options. To enroll in one of these options, consumers must call NOPEC's Customer Care Center at 855-NOPEC-01 (855-667-3201). Enrollment in the Monthly Variable Rate Programs are limited and subject to availability. Current customers already enrolled in the electric or natural gas Monthly Variable Rate options will need to contact NOPEC's Customer Care Center at 855-667-3201 to elect to stay in the variable rate program. For more information on these options, visit nopec.org/letter.

If consumers do not wish to participate in NOPEC's natural gas or electric aggregation, they must notify NOPEC by either a) filling out and mailing back the opt-out form attached to the enrollment letter or b) faxing the opt-out form to 440-774-4422 by no later than the date indicated in their letter.

NOPEC only provides the natural gas or electric supply that you use. All other functions including delivery, repair, billing, and customer service, will continue to be provided by your local utility. Customers will continue to receive only one bill.

For more information about NOPEC, visit www.nopec.org.